Note that multiple functional groups may comprise this employment unit. The individual reports for each group in combination comprise the complete public file report for this employment unit.

2016 FCC EEO Public File Report for Charter Communications 12690 - OPS Dodge Cnty WI

This Report Covers September 1, 2015 through August 31, 2016

Total Number of Full-Time Vacancies Filled During This Period: 4

Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 8

Please see attached the Recruitment Source List that includes recruitment source contact information.

FULL-TIME VACANCIES FILLED

State WI

FCC Unit 12690 - OPS Dodge Cnty WI

Req # Job Title Source Interviewees Referred Totals Broadband Installer	Number
Local Job Network Charter.com Direct Employers Referral* Monster* Digital Ads Bill Message DWD Tech Connect 1504530 Total 1506552 Broadband Installer Craig's List Local Job Network TV Charter.com Direct Employers Monster* Digital Ads DWD	l Hired
Charter.com Direct Employers Referral* Monster* Digital Ads Bill Message DWD Tech Connect 1504530 Total 1506552 Broadband Installer Craig's List Local Job Network TV Charter.com Direct Employers Monster* Digital Ads DWD	0
Direct Employers Referral* Monster* Digital Ads Bill Message DWD Tech Connect 1504530 Total 1506552 Broadband Installer Craig's List Local Job Network TV Charter.com Direct Employers Monster* Digital Ads DWD	0
Referral* Monster* Digital Ads Bill Message DWD Tech Connect 1504530 Total 1506552 Broadband Installer Craig's List Local Job Network TV Charter.com Direct Employers Monster* Digital Ads DWD	0
Monster* Digital Ads Bill Message DWD Tech Connect 1504530 Total 1506552 Broadband Installer Craig's List Local Job Network TV Charter.com Direct Employers Monster* Digital Ads DWD	0
Digital Ads Bill Message DWD Tech Connect 1504530 Total 1506552 Broadband Installer Craig's List Local Job Network TV Charter.com Direct Employers Monster* Digital Ads DWD	2
Bill Message DWD Tech Connect 1504530 Total 1506552 Broadband Installer Craig's List Local Job Network TV Charter.com Direct Employers Monster* Digital Ads DWD	0
DWD Tech Connect 1504530 Total 1506552 Broadband Installer Craig's List Local Job Network TV Charter.com Direct Employers Monster* Digital Ads DWD	0
Tech Connect 1504530 Total 1506552 Broadband Installer Craig's List Local Job Network TV Charter.com Direct Employers Monster* Digital Ads DWD	0
1504530 Total 1506552 Broadband Installer Craig's List Local Job Network TV Charter.com Direct Employers Monster* Digital Ads DWD	0
1506552 Broadband Installer Craig's List Local Job Network TV Charter.com Direct Employers Monster* Digital Ads DWD	0
Local Job Network TV Charter.com Direct Employers Monster* Digital Ads DWD	2
TV Charter.com Direct Employers Monster* Digital Ads DWD	0
Charter.com Direct Employers Monster* Digital Ads DWD	0
Direct Employers Monster* Digital Ads DWD	0
Monster* Digital Ads DWD	0
Digital Ads DWD	0
DWD	1
	0
Tech Connect	0
	0
Indeed*	! 1
1506552 Total	2
Grand Total Page 1	4

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RECRUITMENT SOURCE LIST

Name of Recruitment Source	Street Address	City, State, Zip	Contact Person	Telephone Number	Entitled to Notification?	Total Number of Referrals
Charter -	12405 Powerscourt					
Bill Message	Dr.	St. Louis, MO 63131	Donna Mofield	573-614-4180	No	0
		Stamford, CT				
Charter - TV Ads	400 Atlantic St	06901	Darren Sloop	203-705-5533	No	0
	12405 Powerscourt					
Charter.com	Dr.	St. Louis, MO 63131	charter.com/careers	314-965-0555	No	0
		San Francisco, CA				
Craig's List	1381 9th Ave.	94122	craigslist.org	415-566-6394	No	1
	9002 N. Purdue	Indianapolis, IN				
Direct Employers	Rd., Ste. 100	42628	directemployers.org	317-874-9000	No	0
	201 E Washington					
DWD - State of WI	Ave.	Madison, WI 53703	dwd.wisconsin.gov	608-266-3131	No	0
Indeed*	see below	see below	see below	n/a	No	2
		Milwaukee, WI	wisconsinjobnetwork			
Local Job Network	1000 N. Water St.	53202	.com	800-984-3775	No	0
Monster*	see below	see below	see below	n/a	No	2
Referral*	see below	see below	see below	n/a	No	3
Spectrum Reach -	1241 John Q	Madison, WI				
Digital Ads Online	Hammons Dr.	53717	Megan McGowan	608-826-1510	No	0
WI Tech Connect	1701 Wright St.	Madison, WI 53704	wisconsintechconne ct.com	800-322-6282	No	0

^{*} The sources marked with (*) in this report are sources that were identified by interviewees as referral sources, but that: (1) Charter did not use directly as a recruitment source; and/or (2) Interviewees were unable to identify more precisely. Many job boards and job banks pull Charter's job vacancies from its website and repost them independently via their own systems. Applicants, therefore, often learn about Charter's job vacancies from sources that Charter does not post with directly and cannot track.

Charter is a member of DirectEmployers Association. Through this nonprofit network, job vacancies for this unit are distributed to a wide array of recruitment sources, including, but not limited to, educational institutions, state workforce agencies and job bank(s), and organizations that distribute employment opportunities to women, minorities, the disabled, and veterans.

Supplemental Recruitment Initiatives:

#	Name	Date	Description
			Charter Communications has a tuition reimbursement program where employees can take college courses to enhance their skills to better prepare them for their current jobs and/or
1	Tuition Reimbursement	Ongoing	advanced positions.
2	Training Programs for All Employees	Ongoing	Charter Communications requires new employees complete training on the following topics: fostering mutual respect in the workplace, Charter's Code of Conduct, information security, privacy, records and information management, timekeeping, and performance management.
3	Training Programs for Management-Level Employees	Ongoing	Employees at the supervisor level and above can participate in a variety of training programs devised to assist with leadership development and policy administration skills. Offerings provided at various times during this plan year included Civil Treatment for Leaders, Communicating for Leadership Success, Coaching for Peak Performance, Interviewing and Selection, Planning and Delegation, and High Performing Teams. Charter also offers a robust training offering on an electronic learning platform. These electronic courses span a variety of topics, including communication, presentation, time management, managing change, project management, treating employees fairly, and software skills.
			Attended career fair in Madison, WI to highlight open positions across Wisconsin including
4	Dane County Job Fair	9/15/2015	open tech positions in Dodge County.

Note that multiple functional groups may comprise this employment unit. The individual reports for each group in combination comprise the complete public file report for this employment unit.

2016 FCC EEO Public File Report for Charter Communications 12690 - OPS Dodge Cnty WI

This Report Covers September 1, 2015 through August 31, 2016

Total Number of Full-Time Vacancies Filled During This Period: 1

Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 3

Please see attached the Recruitment Source List that includes recruitment source contact information.

FULL-TIME VACANCIES FILLED

State WI

FCC Unit 12690 - OPS Dodge Cnty WI

				Number
Req#	Job Title	Source	Interviewees Referred	Hired
1603331	Business Account Executive	GlassDoor	1	0
		Charter.com	2	1
		Direct Employers	0	0
1603331 Total			3	1
Grand Total			3	1

RECRUITMENT SOURCE LIST

Name of Recruitment Source	Street Address	City, State, Zip	Contact Person	Telephone Number	Entitled to Notification?	Total Number of Referrals
	9002 N. Purdue Rd.,	Indianapolis, IN				
Direct Employers	Ste. 100	42628	directemployers.org	317-874-9000	No	0
	12405 Powerscourt					
Charter.com	Dr.	St. Louis, MO 63131	charter.com/careers	314-965-0555	No	2
	422 West Loveland					
RecruitMilitary	Ave.	Loveland, OH 45140	recruitmilitary.com	513-683-5020	No	0
-		Mountain View, CA				
LinkedIn	2029 Stierlin Court	94043	linkedin.com	312-650-7593	No	0
GlassDoor.com	100 Shoreline Highway, Building A	Mill Valley, CA 94941	glassdoor.com	415-275-7645	No	1

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Charter is a member of DirectEmployers Association. Through this nonprofit network, job vacancies for this unit are distributed to a wide array of recruitment sources, including, but not limited to, educational institutions, state workforce agencies and job bank(s), and organizations that distribute employment opportunities to women, minorities, the disabled, and veterans.

Supplemental Recruitment Initiatives:

#	Name	Date	Description
			Charter Communications has a tuition reimbursement program where employees can take
			college courses to enhance their skills to better prepare them for their current jobs and/or
1	Tuition Reimbursement	Ongoing	advanced positions.
			Charter Communications requires new employees complete training on the following
			topics: fostering mutual respect in the workplace, Charter's Code of Conduct, information
	Training Programs for All		security, privacy, records and information management, timekeeping, and performance
2	Employees	Ongoing	management.
			Employees at the supervisor level and above can participate in a variety of training
			programs devised to assist with leadership development and policy administration skills.
			Offerings provided at various times during this plan year included Civil Treatment for
			Leaders, Communicating for Leadership Success, Coaching for Peak Performance,
			Interviewing and Selection, Planning and Delegation, and High Performing Teams.
			Charter also offers a robust training offering on an electronic learning platform. These
	Training Programs for		electronic courses span a variety of topics, including communication, presentation, time
	Management-Level		management, managing change, project management, treating employees fairly, and
3	Employees	Ongoing	software skills.